



# KEYS

Kids Early Years Network

# Welcome to the Kids Early Years Network (KEYS)

The KEYS Network assists people and organisations in Western Sydney to work together to improve support for families with children 0-5 years.

The family unit is the most important place for a child to receive love and care. There are times however, when families need some extra support to meet life's challenges. A networked service system makes it easier for people to identify services to get you the right support at the right time. This means that fewer people and families will fall through the gaps and end up in crisis.

## How the KEYS Network can help:



### **Easier access to services means your family thrives**

The KEYS Network removes the stress of accessing multiple services. If you need timely access to services like housing or counselling, KEYS can coordinate this for you. This can include connecting you to culturally safe services.



### **A whole-of family approach**

The KEYS Network recognises the family unit is fundamental to a child's development. The needs of the child and family are at the heart of KEYS. Each member of your family will identify goals for themselves and the family.



### **One trusted contact**

The KEYS Network promotes collaboration between services and shares information in a respectful and secure way. This means you should only need to share your story once.



### **Respect and Choice**

KEYS is voluntary and is designed to help families live happy and healthy lives. You choose what services your family uses and can withdraw from the KEYS Network at any time.

1

KEYS is available to vulnerable families with a child aged 0-5 years of age.

2

A service provider such as a GP or teacher acts as the primary contact to assess the family's suitability and gain consent to refer them to KEYS.

3

Goals for each family member are developed with the family and their preferred point of contact.

4

KEYS team links family information and services safely to better meet the holistic needs of the family.

5

KEYS team and services continue to work together to support families to achieve their goals.



## How the KEYS Network works:



### Joining KEYS

If you would benefit from the KEYS Network, your family can be introduced through a service provider, such as a GP or someone else in your community who you trust. You can also refer your family.



### Connecting services

The KEYS Network has a team of people who will work with your service provider and help to organise services to meet your needs such as healthcare, cultural connections, and education providers.



### Setting your goals

Every member in your family will outline strengths, needs and goals that will be included in a plan for your family. This plan will be used to coordinate services to best support your family.




### Respecting your information

KEYS takes the protection of your personal information seriously. Data is stored securely, is protected by State and Federal legislation and is only shared with relevant services where it relates to the safety and wellbeing of your family.

## How can I join the KEYS Network?

If you or your family would like to join the KEYS Network, please talk to any of the agencies supporting your family. Otherwise, you can contact us:

 02 8811 7145



[www.wskeys.com.au](http://www.wskeys.com.au)

The KEYS Network would like to work with community organisations to identify who can work alongside families as they access services through KEYS. If you are interested in learning more or registering your interest, please contact us.

The KEYS Network welcomes feedback on any aspect of its service from families and the agencies we partner with.



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